



Roxanna Perez,
Director of Risk Management
FireKeepers Casino Hotel

Roxanna joined FireKeepers Casino Hotel during the pre-opening of the property in July, 2009 as the Risk and Safety Manager. Currently, she is the Director of Risk Management with 15 years of experience in the Tribal Casino & Hospitality Industry, Enterprise Risk Management. Roxanna is responsible for securing Firekeepers' self-insured property and general liability insurance programs, and has oversight of property and employee safety compliance and liability. Previous to FireKeepers, Roxanna was a claims adjuster for 20+ years for several large insurance companies with oversight of multi-state claims handling for workers' compensation and group health.

In 2020, Roxanna became Chairwoman of the Native American Risk Management (NARM) Board, a premier national conference for sharing best practices for tribal gaming entities with currently 41 different tribal entities in attendance. Roxanna most recently joined MSIA as a Board of Manager in 2022, representing FireKeepers Casino Hotel as a self-insured employer in West Michigan

Roxanna wholeheartedly has earned 34+ years of life experience in workers' compensation, holds certifications in OSHA 10-Hour General Industry Safety and Health, OSHA 30-Hour Safety Training, Certified Workers' Compensation Professional (CWCP) and Tribal Human Resources Professional (THRP).